



Office of Commissioner of  
Insurance and Safety Fire  
Protect | Enforce | Educate | Inform

JOHN F. KING  
Commissioner of Insurance  
and Safety Fire

Two Martin Luther King Jr. Drive  
West Tower, Suite 702  
Atlanta, Georgia 30334

January 3, 2024

Mark A. Wolgin MD  
619 Pointe North Blvd  
Albany GA 31721

RE: Our Case Number: 555280128  
Insured: [REDACTED] JM

Dear Mark A. Wolgin MD: -

Thank you for contacting the Office of Insurance Commissioner, John F. King.  
On December 8, 2023, you submitted an inquiry in relation to a patient insured by Blue Cross of Mississippi.

The Office of Insurance Commissioner is charged with enforcement of Title 33 of the Official Code of Georgia Insurance Law. We do not have authority over health plan. Our authority is limited to Fully Insured Health Plans purchased in Georgia. We do not have authority over Out of State Health Plans, Self-Funded Health Plans, Federal and State Employee Health Plans, COBRA Plans, Medicare Advantage Plans nor Medicaid Plans. Title 33 also does not grant our Office authority over Provider/Insurer Contracts. We review concerns from Medical Providers as a courtesy.

Although Blue Cross requires that all claims be sent to the local Blue Cross office for processing through the Blue Card system; when there is a problem that the local Blue Cross Office cannot or will not resolve, please contact the Department of Insurance for the Home Plan. In this case, the Mississippi Department of Insurance. The MS DOI will contact Blue Cross of MS, who will provide direction to Blue Cross of Georgia, if applicable. Their address is below.

Mississippi Department of Insurance  
1001 Woolfolk State Office Building  
501 North West Street  
Jackson, MS 39201  
Phone: 601-359-1077

If you have additional questions or concerns, please submit your request in writing.

Thank you again for contacting the Office of Insurance Commissioner.

Sincerely,  
*Darnetta Benford*  
Complaints Analyst  
Consumer Services Division  
Phone: 404-463-2388; Fax: 404-657-8542

/DB