



January 4, 2008

Dr. Mark Wolgin
Orthopedic Associates, Inc.
2002 Palmyra Road, Suite 100
Albany, GA 31701

Re: Non- Emergency Transportation

Dear Dr. Wolgin:

I am writing to you as a follow-up to your letter received in my office December 13, 2007 regarding your concern with non-emergency transporters. Thank you for the opportunity to respond.

In response to your concern regarding AllPro Non- Emergency Transportation, please know that their actions will be appropriately addressed and followed-up by our Non-Emergency Transportation Department. It is our expectation for all vendors to follow specific program requirements as administered by the Department of Community Health; any failure to do so will warrant adverse action.

Furthermore, it is our goal to ensure consumers are treated appropriately by vendors responsible for their care; therefore, any violation of policy will be handled accordingly.

I will also like to make you aware of the non-emergency transportation subcommittee group that will be organized by the first of the year. The purpose of the subcommittee will be to review and assess existing policies and procedures for non-emergency transporters. Any need to amend existing non-emergency transportation policies will be determined by the subcommittee. If you are interested in being apart of the subcommittee group, please do not hesitate to let me know.

Dr. Wolgin, again, I appreciate the opportunity to respond. If you should have any questions or additional concerns, please do not hesitate to contact me. I can be reached at (404) 657-1502 or email me at mtrail@dch.ga.gov.

Sincerely,

Mark Trail, Chief
Medical Assistance Plans

MT/pw

cc: Sonny Perdue, Governor